

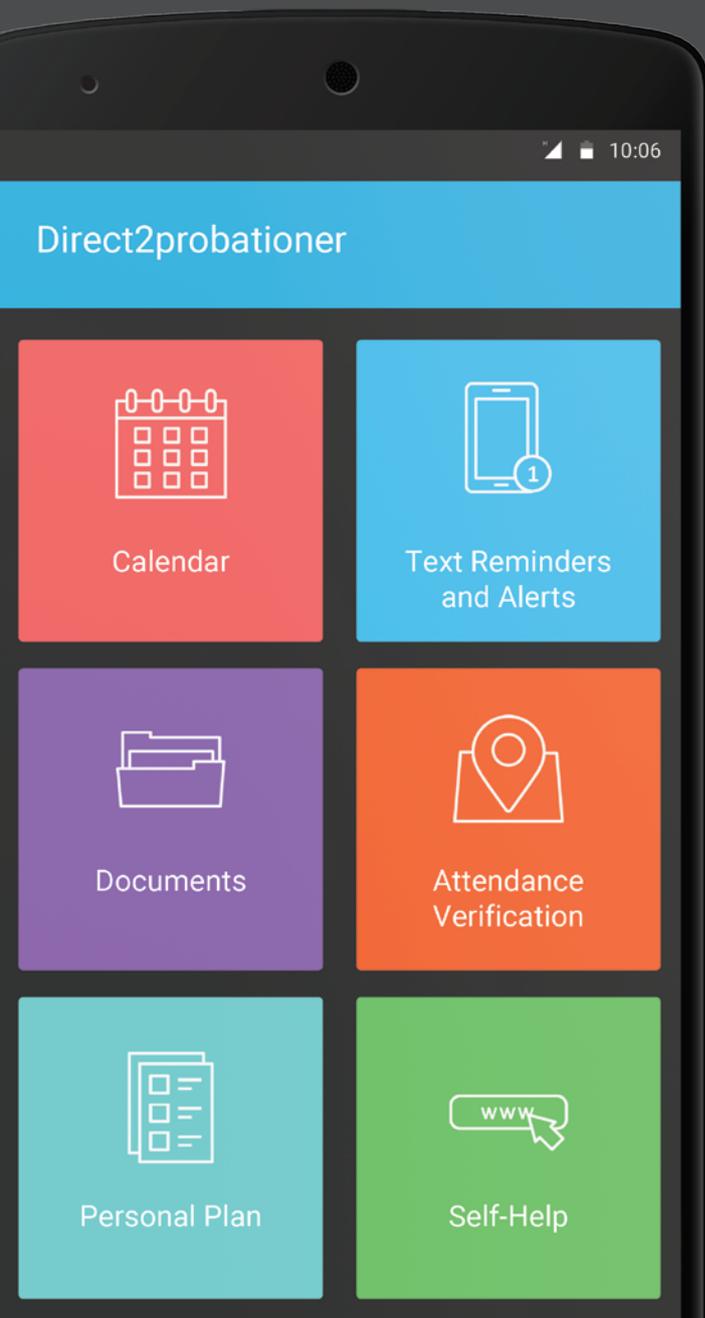


# Direct2probationer

A secure web portal providing information, support and rehabilitation services

Direct2probationer uses the internet to bring services closer to the probationer and is accessed through their own personal devices. It helps keep probationers on track and clearly shows what is expected from them and when; transferring responsibility to the probationer for their own progress.

Direct2probationer has numerous benefits for both the probationer and probation service including the following:



## The Probationer

Text reminders and alerts ensure that missed appointments are kept to a minimum, decreasing the number of breaches

Direct2probationer allows probationers to keep track of their probation orders and fully understand what is expected of them

Direct2probationer provides access to personalised plans based on each probationer's needs

## Probation Staff

The dashboard quickly shows case load information, highlights missed appointments and individuals who are at risk

Our easy-to-use messaging application enables effective communication between probationers and staff

Direct2probationer supports mobile working to bring staff closer to the probationer in their home environment

# Applications

Direct2probationer is a modular system that provides probationers with access to a range of applications including:



## Calendar

Allows the probationer to view upcoming meetings and appointments



## Text Reminders and Alerts

Probationers receive text messages which can be used as a reminder for appointments and meetings



## Documents

Probationers can easily see their court order and other documents all in one place



## Attendance Verification

Probationers can verify their attendance at events which are crucial to completing their personal plan



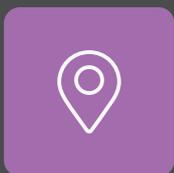
## Personal Plan

Probationers can view their personal plan for completing their probation order



## Self-Help

Probationers can access tools and applications to help them in their rehabilitation journey



## Remote Reporting

Low and medium risk probationers can check-in online with their supervision officer



## Messaging

Probationers can communicate with their supervision officer, program leaders and mentors



## Video Meetings

Probationers can communicate via video call with their supervision officer, program leaders and mentors



## Emergency

Probationers can access help quickly and easily if they face an emergency situation