



core

SUPPORTING THE
REHABILITATIVE JOURNEY

WHO WE ARE

Core Systems are global experts with more than 20 years of experience in interactive offender technology solutions for use in prisons and the community. We pride ourselves on our strong reputation for thought leadership and innovation in delivering criminal justice solutions in Europe, the US, Australia and across the globe.

Our software enables offenders to carry out tasks for themselves, improve and learn new skills to support successful re-entry in a secure and controlled way through a range of devices, including kiosks, PCs, TVs and personal devices.

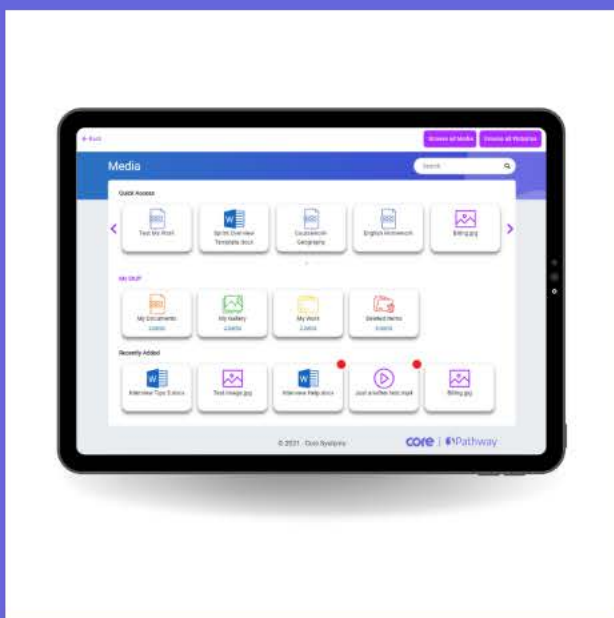
Our solutions assist offenders in taking an active role in their rehabilitative journey from prison, through the gate and in the community.

Working in
Criminal justice
since

1998

WHAT WE DO

We use technology to improve outcomes for individuals in the criminal justice system. Our solutions assist offenders in custody, on probation and serving community sentences to take an active role in transitioning back into the community successfully.



Core Pathway

Enables offenders in prison to securely access information and services for themselves which engages the offender in their rehabilitation. This allows the facility to operate more efficiently.

Direct2Probationer

Supports offenders on probation and serving community sentences to take an active role in their rehabilitation. This allows the service provider to operate more efficiently.

OFFENDERS IN PRISON

Core Pathway

Core Pathway enables offenders to access tools, including communication, information and e-learning. Our goal is to support their rehabilitative journey, reduce reoffending rates, break the cycle of crime, and offer people a better quality of life outside of incarceration using technology.

Also, prisons staff can benefit from the range of tools Core Pathway offers by helping replace prison paperwork and automating manual processes. Staff can also control and monitor activities and complete requests for offenders.

The central management and administration of Core Pathway facilitate the remote management of all users, devices and applications in a secure and controlled way. All user actions are recorded in the audit trail for improved reporting and accountability.



Core Pathway is a solution that provides offenders with a range of tools including:



Organisation skills

It provides planning and organisational tools to support active re-entry.



Education and Enrichment

It provides access to eBooks, qualifications and courses for higher education.



Communication

It enables offenders and staff to send and receive on average 18million messages per year for current users/customers



Health

Register for health services, health visits and consultations via video communications.



Wellbeing

With different media, radio, music, podcasts, websites, prisoners can access various self-care programs.



Entertainment

Restricted internet access means it is possible for prisoner to securely connect to external digital services.



Productivity Suite

Personal resource centre to create and share documents.

OFFENDERS IN THE COMMUNITY

Direct2Probationer

Direct2Probationer is an interactive self-service solution for offenders in the community. It provides self-reporting, communication and access to rehabilitation services for probationers to achieve better outcomes. It streamlines and automates processes carried out by probation service providers, enabling probation workers to manage their caseload more efficiently.

Direct2Probationer Portal

The Direct2Probation portal uses the internet to bring the service closer to probation service clients, accessing it through their own personal devices. It helps keep offenders on track and clearly shows what's expected and when; transferring responsibility to the offender for their own progress.



Direct2Probationer is a modular system that provides offenders in the community access to a range of applications including...



Text Reminders and Alerts

Offenders receive text messages which can be used as a reminder for appointments and meetings



Remote Reporting

Low and medium risk offenders can check in with their supervision officer and fulfil their probation order.



Messaging

Offenders can communicate with their supervision officer, program leaders and mentors,



Video Meetings

Offenders can communicate via video call with their supervision officer, program leaders and mentors



Information

Offenders can view important personal information and keep up to date with any changes



Programs

Offenders can access information and materials to support the completion of elected or ordered programs



Work Plan

Offenders can view their personal plan for completing their probation order



Calendar

Allows the offender to view upcoming meetings and appointments and therefore avoid missing these



**WOULD YOU LIKE TO KNOW
MORE?**

Contact Us

Core Systems N.I. Limited

sales@coresystems.biz

**Units 2-7 Glenbank, 720 Crumlin Road
Belfast, N. Ireland, BT14 8AD**

+44 (0)28 9072 2044

**Level 1, 18 National Circuit
Barton, Australia, ACT 2600**

+61 (0) 2 6198 3312

www.coresystems.biz

Follow us on Twitter: [@CoreSystemsTech](https://twitter.com/CoreSystemsTech)

Follow us on LinkedIn: [Core Systems \(NI\) Ltd](https://www.linkedin.com/company/core-systems-ni-ltd)